

FOR IMMEDIATE RELEASE:
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FOR INFORMATION CONTACT:
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TaxWise Users May Still Need to Make Income Tax Payments

LINCOLN – The Nebraska Department of Revenue (Department) has learned of a situation that may cause a problem in processing Nebraska individual income tax balance due payments.

Taxpayers who are affected include those who:

- **Used TaxWise e-file software before April 5, 2013; AND**
- **Had a balance due on their Nebraska return; AND**
- **Provided their banking information for electronic funds withdrawal (EFW), commonly known as direct debit.**

Due to a problem with TaxWise software, payment information was not sent to the Department, requiring these taxpayers to now make payment using another method.

TaxWise has fixed the problem in its software effective April 5, 2013. This problem only existed with TaxWise software, which is used by paid preparers, as well as most military bases, Volunteer Income Tax Assistance (VITA) sites, and Tax Counseling for the Elderly (TCE) sites.

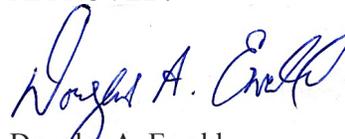
The Department is determining which taxpayers were affected by this situation and will send a letter to taxpayers that have not already paid their balance due through another means. These taxpayers will be given additional time to make their payments, and will be provided with instructions. This information will also be posted on the Department's website.

The Department recommends that instead of mailing a check or money order, taxpayers should use the Department's e-pay system to remit their payment. E-pay is a fast and reliable method provided by the Department for paying income taxes. E-pay also gives taxpayers a confirmation that their payment was received.

For additional information, or specific questions about your income tax filing and payment responsibilities, please call Taxpayer Assistance at 800-742-7474 (NE and IA), or 402-471-5729.

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APPROVED:



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